



**CV:**  
**ALEXANDER M. LOPEZ**  
**DIRECTOR, SERVICES DELIVERY & IT OPERATIONS**  
*"Attitude makes the difference"*

Global IT Director with solid track-record in leading global Operations & Infrastructure multicultural teams. Experienced in managing mission critical environments, focused on performance and, excellent client service delivery.

**WORK EXPERIENCE**

- 2020 to Today:** Director, Service Delivery & IT Operations, Firmenich, Barcelona (Spain)
- 2018 to 2020:** Head of Client Platform & Productivity Software, Clariant, Barcelona (Spain)
- 2017 to 2018:** Sr. IT Service Manager, Sermicro, Barcelona (Spain)
- 2016 to 2017:** Founder & Executive Director, Ecoelectric Battery, Barcelona (Spain)
- 2013 to 2015:** Client Support & Service Delivery Manager, Colt Telecom, Barcelona (Spain)
- 2009 to 2013:** IT Infrastructure Manager, NTT Data, Barcelona (Spain)
- 2008 to 2009:** Team Lead & Regional Support Manager, Presence Technology, Barcelona (Spain)
- 2004 to 2008:** Operations Team Leader, HP, Zaragoza (Spain)
- 2003 to 2004:** Technician in Retail Pro, Cosin Consulting, Zaragoza (Spain)
- 2001 to 2003:** Computer Technician, Programas & Sistemas Informático, Zaragoza (Spain)

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